

Job Description

Title: Intern

Department: Asia Pacific Technology

Location: Taiwan

Reports To: Senior Manager - Windows Solution

About Fidelity International

Fidelity International offers world class investment solutions and retirement expertise. We are a privately owned, independent company, with the commitment and resources to provide the investment expertise, technology and service innovation needed to help our clients achieve their financial goals.

Our people are passionate, engaged, smart and curious, and we give them the independence and the confidence to make a difference. While we take pride in the excellence of our investment solutions and client service, we know we can always do better. We are honest, respectful and make tough calls, challenging the status quo to achieve better outcomes through innovation. Above all else, we always put our clients first.

Find out more about what we do, our history, and how you could be a part of our future at www.fidelityrecruitment.com/asia-pacific/about-us

Our Values

All of our people must be able to demonstrate affinity with the Fidelity core values:

Innovation – Being willing to experiment and try new and better ways to serve our clients.

Integrity – Taking personal responsibility for always acting in the best interests of our clients.

Excellence – Striving to be the best while knowing we can always be better next time.

Our Behaviours

All of our people must be able to operate in accordance with our behaviours:

Commitment – We are committed to our clients and proud to work for Fidelity. We push through obstacles to make things happen; we make decisions quickly and thoughtfully. We are individually committed to building a culture of excellence.

Collaboration – We collaborate with colleagues, seek alternative views, invite different ideas and always challenge traditional thinking. This approach allows us to create a whole that is much greater than the sum of its parts.

Client Focus – We are expected to, and measured on, our ability to put our client first. We go the extra mile to understand their needs and strive to exceed their expectations. We listen carefully, we communicate clearly, and we're quick to respond. We're respectful of the trust placed in us to manage their money.

Department Description

The Technology function provides IT services to the Fidelity International business, globally. These include the development and support of business applications that underpin our revenue, operational, investment, compliance, finance, legal, marketing and customer service functions. The broader organisation incorporates Infrastructure services that the firm relies on to operate on a day to day basis including data centre, networks, proximity services, security, voice, incident management and remediation.

Purpose of your role

The individual will join some short term projects/assignment and rotation between different Technology role to experience and assist the technology roll out or business support.

Key Responsibilities

- End User support assistance and some short term regional support/coordination
- Short term regional platform (WINTEL / VMWare) support/project activities



Experience and Qualifications Required

Essential skills

- Dynamic and flexible attitude with an ability to adapt to new environments or changes.
- Ability to communicate technical issues in non-technical terms to business people
- Good documentation and presentation skills
- Good skills of spoken and written English and communication skills.
- Good collaboration skill sets and customer focus attitude

Desirable skills (Optional)

- Cloud user experience or Cloud administration experience (O365 / AWS / Azure / Google ..etc)

* Whilst accurate at the time of hiring, the job description does not form part of the employment contract. The Company reserves the right to review and amend the employee's job description on a temporary or a permanent basis pursuant to business requirements and the employee's professional, technical or physical abilities and work performance.